

Security Evacuation Services

Protection you — and your employees — can count on



One of the most valuable benefits you can offer your globally-mobile workforce is the peace of mind they'll be taken care of if events like pandemics, natural disasters, or political emergencies threaten their security.

Concerns about safety is the number one source of stress for globally-mobile employees while working in a different country.¹

That's why MetLife offers Security Evacuation Services as a value-add benefit with our Medical and International Business Travel Medical plans.

Valuable assistance when it's needed most²

We partner with experienced emergency providers to ensure your employees on international work assignments – and their dependents – are cared for and evacuated to a safe place of refuge in the event of a threatening security, political emergency, or natural disaster situation.

The Security Evacuation Services include:

- **Evacuation:** Ground transportation to the nearest place of refuge or designated international airport for evacuation and return home, if needed.
- **Concierge services,** including:
 - Coverage of expenses for accommodations, transportation, and food.
 - Reservation assistance for airlines, hotels, and other travel services.
 - Transportation arrangements for return travel to the event location or home country, if deemed safe.³
- **Round-the-clock access:** Regular communications and updates for both your employees and you.

Keep international employees safe, around the world and around the clock

With Security Evacuation Services as part of your benefits, our security professionals arrange emergency evacuation and accommodations if employees and their families face imminent peril due to:

- **Political, governmental, or social upheaval;**
- **Natural disasters,** including earthquake, hurricane, landslide, tornado, volcanic eruption, tsunami, flood, or wildfire; and
- **Pandemics** declared by the World Health Organization.⁴

Care and assistance, end-to-end

We keep it simple for you and your employees.

Adding Security Evacuation Services to your group's Medical or International Business Travel Medical coverage is easy. Plus, MetLife gives you the flexibility to offer the valuable coverage on a fully insured or self-insured basis.

Then, in the event security evacuation services are needed, all it takes is a phone call. Our experienced emergency service providers will take care of the rest.



Employee calls the regular service number provided on their ID card.



Experienced response teams verify the employee's eligibility and gather basic information.



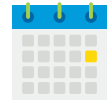
The crisis response team evaluates the situation and provides regular safety check-ins with the employee.



The crisis response team confirms plans and transports the employee and family members to the nearest safe location.



Every step of the way, the team provides regular updates to both employees and employers.



Return travel transportation is arranged and completed within 10 days.

Count on MetLife.

To learn more about our Security Evacuation Services, contact your MetLife Account Executive today.

1. MetLife's 18th Annual U.S. Employee Benefit Trends Study, 2020.
2. Services provided per all applicable laws.
3. Subject to the terms and conditions per policy.
4. Subject to all applicable laws and regulations. Subject to the terms and conditions per policy.

[MetLifeWorldwide.com](https://www.MetLifeWorldwide.com)

Security Evacuation Services are provided through vendor not affiliated with MetLife.

Like most group insurance policies, insurance policies offered by MetLife contain certain exclusions, exceptions, waiting periods, reductions, limitations, and terms for keeping them in force.

MetLife's worldwide benefits products are underwritten by Delaware American Life Insurance Company, a MetLife affiliate domiciled at 600 North King Street, Wilmington, DE 19801, and other affiliates.



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